



No.DGM (N/W-Oprs-CM)/CBE/Prepaid-CUG/2011-12/11 dt at CBT-11the 15.02.2012

To,
The Divisional Engineer (IN),
Trichy.

Sub: Revised procedure for Prepaid CUG - reg

With reference to the above subject it is intimated that as per the approval conveyed for the implementation of the New Procedure for CUG Number Addition/Deletion by S&M, T.N Circle and change of principle number may be implemented in IN with immediate effect.

The revised procedure is as follows,

1.Re-Admission of Number

At present the re-admission of the number into the group will be entertained only if the request received from the Principal Number, which is proposed to relax that the SMS can be initiated by the Customer himself instead of from the Principal Number using the following syntax.

READMIT <CUG_ID> to 53733

upon receipt of this SMS, IN shall validate the number and the CUG Group ID. If it matches and having sufficient balance, IN Shall re-admit the number in to the CUG Group after deducting the prescribed amount. And also SMS may be initiated to the Customer regarding re-admission. In case if it fails in the validation then also suitable SMS may be sent to the customer. In any case if the number has been deleted upon receipt of SMS from the Principal Number for doing so, it need not be re-admitted.

2.Deletion of Number from CUG Group

For deletion of the number from the CUG Group, the SMS has to be initiated by the Principal GSM Number only, since the Person designated as Principal GSM Number might have planned for SIZE of the Group towards his commitment for the monthly rental component .The syntax for this is

DEL <CUG_ID> <GSM NUMBER TO BE DELETED> to 53733

Necessary remarks has to be made in the CUG user details table by IN

Contd...

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3.Change of Principal GSM Number for the Particular CUG Group

It is felt that the Change of Principal GSM Number is must and hence it is proposed to entertain the request for change of Principal GSM Number through the front end of SS module accordingly it is requested that SDE SS may take up the coding in SS in order to facilitate such a request from the Customer who has formed the group at a later date. It is also proposed that the facility will be made available only to that CSR where the CUG Group was created. The change request may be done after getting a written request from the Principal GSM Customer.

Divisional Engineer (Commercial)
O/o The DGM (NW O), BSNL,
Coimbatore - 641011

Copy to:-

1. Sr G.M (NW O - CM), Trichy/Coimbatore for kind information please.
2. G.M (S&M -CM), T.N Circle for kind information please.
3. DGM (IN), Trichy for kind information please.
4. DE (NSS), Cbt, for kind information and n/a please.
5. SDE (SS), Cbt, is requested to incorporate the necessary modification in SS.
6. SDE (IT), Salem is requested to maintain all the present principle numbers in CUG for validation.

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